- (a) The Department shall adopt rules and regulations that set standards for the care, treatment, health, safety, welfare, and comfort of patients of home health agencies.
- (b) The rules and regulations shall provide for the licensing of home health agencies and annual license renewal, and shall establish standards that require as a minimum, that all home health agencies:
- (1) WITHIN 10 DAYS OF ACCEPTANCE OF A PATIENT FOR SKILLED CARE, MAKE AND RECORD ALL REASONABLE EFFORTS TO CONTACT A PHYSICIAN TO OBTAIN THE SIGNED ORDER REQUIRED UNDER PARAGRAPH (2);
- [(1)] (2) That accept patients for skilled care do so only on the signed order of a physician obtained within [10] 28 days after acceptance;
- [(2)] (3) Provide skilled nursing services, home health aid services, and at least one other defined service;
- [(3)] (4) Adopt procedures for the administration of drugs and biologicals;
- [(4)] (5) Maintain clinical records on all patients accepted for skilled care;
- [(5)] (6) Establish patient care policies and personnel policies;
- [(6)] (7) Have services available at least 8 hours a day, 5 days a week, and available on an emergency basis 24 hours a day, 7 days a week;
- [(7)] (8) Make service available to an individual in need within 24 hours of a referral when stipulated by a physician's order;
- [(8)] (9) Have a designated supervisor of patient care who is a full-time employee of the agency and is available at all times during operating hours and additionally as needed; and
- [(9)] (10) Have as the administrator of the agency a person who has at least 1 year of supervisory experience in hospital management, home health management, or public health program management and who is:
  - (i) A licensed physician;
  - (ii) A registered nurse; or